

Creating a Login.gov account for the first time?

Follow these steps to create your account and verify your identity.

1. Go to VA.gov and select **Sign in**.
2. Select **Login.gov** from the sign-in options.
We'll take you to the Login.gov website.
3. Select **Create an account**.
4. Enter your personal email. Select your language preference. And accept the rules of use.
Then select **Submit**.
5. Check the inbox of the personal email address you entered to create your account. You'll find an email from **Login.gov**. Select **Confirm email address**. This will take you back to the **Login.gov** website.
6. Create your strong **Login.gov** password.
7. Set up multi-factor authentication (MFA) to further protect your account.
8. Sign back in to VA.gov with your new **Login.gov** account.
9. Select **My VA** from the main navigation. If you're on a mobile device, this link may be under your name.
10. Select **Verify your identity** from the alert on your My VA dashboard. We'll take you to the **Login.gov** website to complete the process.
You'll need your phone.
You'll also need your driver's license or state-issued ID, and Social Security number.



Need Additional Help?

My HealtheVet – Call the My HealtheVet Help Desk at **(877) 327-0022** or (800) 877-8339 (TTY), Monday - Friday, 5 a.m. - 5 p.m. (Pacific Time) excluding federal holidays.

Login.gov – Visit the **Login.gov** help center at <https://www.login.gov/help/>

Learn more about sign in changes coming to VA at www.va.gov/sign-in-changes

